

BACKGROUND

The CEO of a construction services consulting SME recognised the importance of robust cyber security measures and maintained a longstanding relationship with their MSP. While the MSP delivered a reliable service, the CEO felt uncertain about their effectiveness in proactively identifying cyber risks and providing timely guidance. To address these concerns, the CEO engaged Cyber Collab to conduct a Cyber Health Check.

CHALLENGES IDENTIFIED

During the Cyber Health Check Service, Cyber Collab discovered that the MSP had indeed taken a reactive approach to cyber security enhancements, relying heavily on the client for direction. This approach led to several security gaps, including weaknesses in remote access protocols and website security.

RECOMMENDATIONS

The Cyber Health Check Service provided a series of actionable recommendations to improve the client's security posture:

1. Define a Security Strategy:

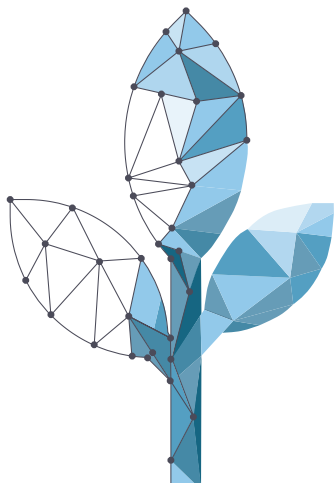
Establish a clear cyber security strategy to guide the MSP in addressing vulnerabilities and aligning with the client's risk profile.

2. Enhance Cloud Security:

Strengthen the existing cloud security package to mitigate risks associated with data storage and access.

3. Conduct Penetration Testing:

Undertake penetration testing to identify and address vulnerabilities in the client's website.



OUTCOMES

The client implemented these recommendations by developing a comprehensive security strategy and sharing it with their MSP. This strategy included regular communication with the MSP to stay informed about emerging threats and trends.

As a result:

- Security gaps in remote access and website protection were addressed.
- The MSP adopted a more proactive approach to cyber security, aligned with the client's defined strategy.
- The CEO now has confidence in their security posture and feels reassured that their MSP is effectively managing risks and implementing appropriate measures.

CONCLUSION

The Cyber Collab Cyber Health Check Service can empower organisations to maximise the value of their MSP relationships, address vulnerabilities and establish a proactive approach to cyber security.

If your organisation is looking to enhance its security posture, Cyber Collab can help you achieve measurable improvements.



Contact us today.

Chris Watson
CEO

T: +61 7 3544 4700

M: +61 (0) 437 634 077

chris.watson@cybercollab.au